

RESONATE

Spring
Newsletter
2023

A Message from the Chair, Tim Cooper



Hello and welcome to the **Spring Edition of RESONATE**.

Networks have a strong role in improving clinical quality and patient experience. Therefore, the West Midlands Imaging Board has agreed to make the Quality Standard for Imaging the standard for both Trusts and the Network to achieve. Holly Warriner, our new QSI Manager will talk more later about how we are **Creating Excellence Together**.

We are also in the process of agreeing the business case for a multimillion-pound investment in digital technology for all

Trusts across our network. The drive is to make images immediately available at any point in the network improving patient experience and maximising technology to improve clinical pathways by **Creating Excellence Together**. Steve Halliday, our new Digital Transformation Director will describe this in greater detail later.

This month, NHS England has a 'Focus on Diagnostics' to help reduce patient waits and improve the experience. A group of MPs nationally have come together to create an All-Party Parliamentary Group on Diagnostics – further raising the national profile of our work. Enhancing the power of others to **Create Excellence Together**.

Finally, we really look forward to welcoming you to our **West Midlands Imaging Network conference on 16th May 2023**. We would like to see as many people as possible on our journey of **Creating Excellence Together**.

Tim Cooper
Chair
West Midlands Imaging Network

**Book your place at our May conference -
See links and information on page 10**

Welcome our New Network Core Team Members

Since our last Edition, a big welcome is extended to the new members of the Core Network Team.



Steve Halliday
Digital Transformation Director

As the Digital Transformation Director for the WMIN, Steve is responsible for ensuring that digital outcomes are delivered that meet the patient, clinical and managerial requirements of the Network.

Working with a small team of NHS and related staff, Steve ensures that the requirements are well understood, that a business case is agreed upon, funding is secured, an agreed solution is procured, and that it is implemented in a timely way with clear benefits realisation.

Iszara is leading a range of projects and programmes within the West Midlands Imaging Network that aim to improve clinical imaging services within the region. Iszara will initially focus on the Workforce workstream but will also span across the other streams of work and special interest groups. Iszara has recently concluded an MSc in Artificial Intelligence and has a strong interest in linking new digital technologies to the healthcare world to further improve patient care with the latest innovations.



Iszara Blake
Senior Programme Manager

Holly's focus is to gain the Quality Standard for Imaging accreditation for the network. Holly will also be supporting all 15 NHS trusts across the network with their own QSI journeys.

Holly is a registered Radiographer and prior to joining, she worked as a specialist inspector for the Care Quality Commission for 7 years which involved carrying out inspections of radiology departments across the country.



Holly Warriner
QSI Programme Manager



Mia Steele
Project Support Officer

Mia joins us as the Network's Project Support Officer and will be providing support to the various special interest groups including Digital and Workforce.

Finally, we bid farewell to **Tunde Ajimokunola, Project Support Officer** who is leaving us for pastures new. Good luck Tunde and thank you for your help over the last six months.

You can read more about the Team and the Network members on our [website](#)

Our New Website: www.wmidsimagingnetwork.nhs.uk is Now Live!

The brand new Network website was launched in February, and we are delighted to be able to share it with you.

The website showcases the Network priorities and shares the latest news and updates from around the region.

Please take a look [here](#) and let us know what you think! Your feedback is welcomed.

And remember, this is your website. Do send us news and events that you wish to promote or items you would like to share across the Network, and let us know what you want to hear about.

Your feedback is welcomed ... please email Jayne.llic1@nhs.net

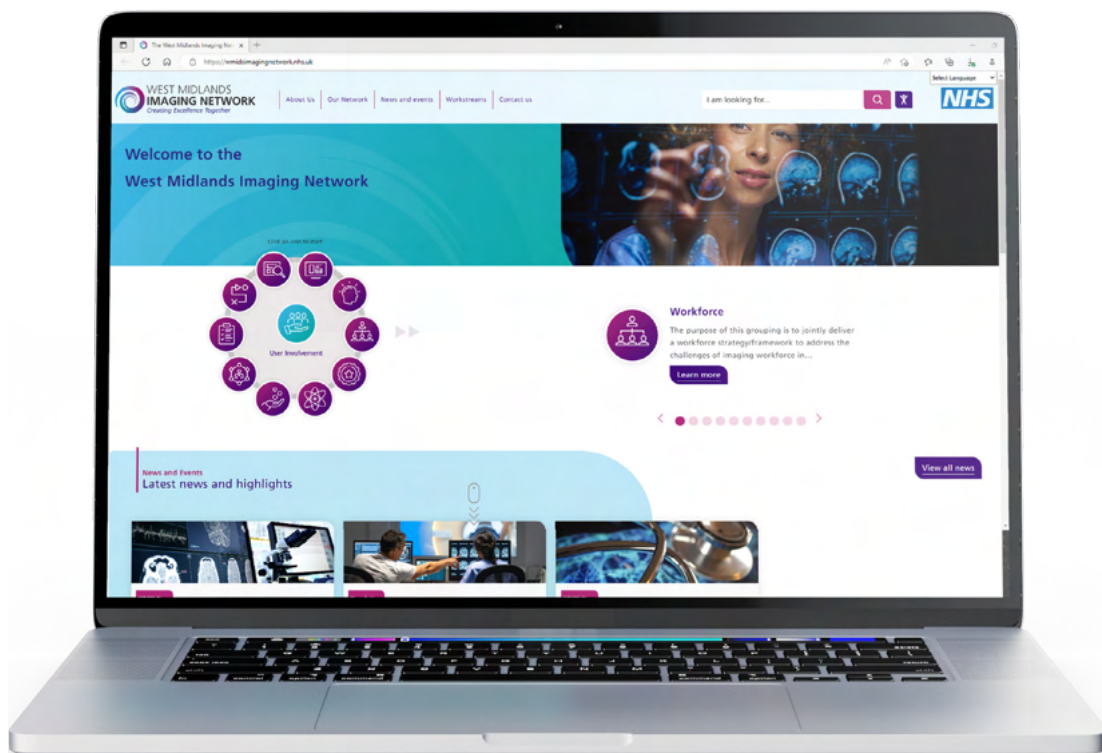
Don't forget you can also follow us on:



[@WMIImagingNwk](https://twitter.com/WMIImagingNwk)



[LinkedIn](#)



UKIO Congress Giveaway



To celebrate the launch of our new website, we are giving away **2 free tickets** to UKIO (approximate value - £600) [[UKIO – Multidisciplinary scientific congress and technical exhibition](#)] on the 5-7th June 2023.

All you need to do is follow us on [Twitter](#) and [Linked In](#) and promote our website for a chance to enter into our draw by 30th April 2023.

T&Cs: The prize does not include travel or accommodation. After the closing date the successful candidates will be contacted and will be given 1 week to confirm attendance, which must be agreed by your Trust with written agreement to attend from your line manager. Entrants must work as part of the WMIN member organisations and agree to feedback from the event at at least one West Midlands Imaging Network meeting. The winners also agree to send a picture to be included in and announced in the next WMIN newsletter.

The Society of Radiographers - 2022 Radiography Awards



The Radiography Awards celebrate individuals, teams and students from across the UK who have made a positive difference to patient care, service delivery or excelled academically.

The event which was rescheduled from November 2022 was held in London on March 1st 2023. Congratulations to all of the worthy winners and nominees. A special well done to our West Midlands colleagues, Ben, Chris and Zoe.

Well Done to All

- **Ben Potts** - Awarded Student Diagnostic Radiographer of the Year. He is a final-year student radiographer, studying at Birmingham City University. Ben was nominated for the work he has done for championing neurodiversity in healthcare education.
- **Chris Marsh** - Awarded Midlands Region Radiographer of the Year. An advanced practitioner from the University Hospitals of North Midlands, Chris was nominated for his leadership in training radiographers and radiologists to support the COVID-19 recovery response.
- **Zoe Hunt** - Awarded Midlands Rep of the Year award. Zoe is an Advanced Practitioner in ultrasound at the Worcestershire Acute Hospitals NHS Trust and a Senior Lecturer for Birmingham City University.



A Message About QSI from Holly



In January, I was welcomed by the Network Core Team as the Quality Standard for Imaging (QSI) programme manager. This role is twofold, both to look at the QSI Network standards, but also to provide support to all the trusts within the Network with their accreditation.

The WMIN is the first Network in the country to start the journey for QSIN accreditation. We want to initiate this work early within the Network's development as the standards provide the framework for many of the

workstreams as they begin and progress, and it will embed the principles of good governance for the Network.

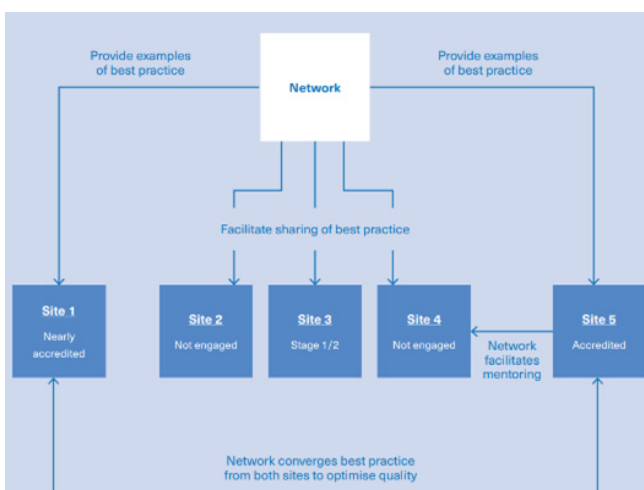
I have spent the first few weeks of my role reaching out to key stakeholders at the Society of Radiographers, the Royal Colleges of Radiologists and the Quality Improvement partners who have all offered their support in these work plans. Being the first network to start the process, they are keen to learn from us too.
(table from QSIN document)

Over the upcoming months, I will be coming around to visit all the trusts to see how your individual QSI journeys are going and to see what support can be provided. It is recognised that everybody is at different stages of the accreditation however approaching the standards from a network wide perspective has its benefits. As a member of the core team, I will look to provide leadership and bring together the expertise across the network to share experiences, learning and good practice.

[Quality Standard for Imaging Networks \(QSIN\) | The Royal College of Radiologists \(rcr.ac.uk\)](https://www.rcr.ac.uk/quality-standard-for-imaging-networks)

[The Quality Standard for Imaging \(QSI\) | The Royal College of Radiologists \(rcr.ac.uk\)](https://www.rcr.ac.uk/quality-standard-for-imaging)

To get in touch and to find out more please email holly.warriner@nhs.net



Focus on Digital



Digital is one of the key Special Interest Groups within the Network and is led by Steve Halliday, Digital Transformation Director. Here, Steve shares an update on the latest news from area.

The Digital programme within WMIN is seeking to solve 5 specific problems, which cause 5 issues.

There are numerous solutions to this – options which we are exploring in an outline business case, seeking to identify the best answer for the Trusts, Patients and the Network. This includes:

Option 1 - Convergence

- All 15+ Trusts move to the same PACS / RIS

Option 2 – Interoperability

- Standards based connectivity solutions

Option 3 – Hybrid

- A mix of 1&2

Naturally, there are advantages and disadvantages in all of these and an operational reality where:

- Some Trusts don't like their PACS/RIS and want to replace it.
- Some Trusts have worked hard to get their PACS/RIS "just how they want it", and don't want to replace it.
- Some Trusts may have an aspiration to have their RIS embedded in their Electronic Patient Record (EPR).
- Some Trusts have long contracts for existing PACS/RIS
- Some Trusts are coming up to the end of their contracts.

The Outline Business Case (OBC) will help us navigate to the best solution. At present, the work is completing to gather the facts and figures of where Trusts currently are, and the "art of the possible" with products and solutions currently available in the market.

When that data is gathered, the draft OBC will be shared and recommendations for the best solution option will be discussed and shaped in conjunction with the Trusts and ICBs. Each Trust is represented on a Digital Special Interest Group (SIG) and on a Clinical Ambassadors SIG. Additionally, a Digital Board, with senior digital representation from each Trust is about to be established. These groups will help make a recommendation to the WMIN

Currently we can't:

- Access images and reports from other Trusts in near real time
 - 2 – 5+ days delay can cause 2+ months delay in patient pathway
- Schedule scans between Trusts
- Share reporting between Trusts
- Gather data for research and Training
- Produce multi trust BI Dashboards



Causes:

- Clinical risk
- Poor patient experience
- Cost duplications
- Workforce inefficiencies
- Reputational damage

Executive and Operational Boards, in conjunction with the relevant governance within each Trust.

When the OBC is approved, we will have a clear and agreed vision of what we would like to buy and implement. We will then be able to get quotes for our preferred solution, select a provider(s), and write a full business case. It is only once this full business case is approved that the implementation can begin, so there is plenty of time left to shape the solution choices.

It's a busy time, with plenty of complexity, but the end game is something that will add great value to all of the WMIN Trusts and the patients we care for.

Steve added:

'This is an exciting digital project, with high impact; it will deliver material patient and clinical benefits in Trusts and across the region. From a patient's perspective, making it much easier to go to a local hospital for a scan, even if the consultant specialist is further away, is a significant benefit. Making the right images and image reports reliably and immediately available to clinicians, will improve patient pathways significantly. Then there is also the research and related benefits from imaging Big Data and Artificial Intelligence'.

To get in touch and to find out more please email steve.halliday1@nhs.net

Join us at the ‘Shaping the Answer’ Network Conference - 16th May 2023



The conference will be an excellent opportunity to listen to key speakers, find out more about WMIN and network with colleagues from across the patch. The conference is a fantastic opportunity to find out more about the WMIN and network with colleagues from across the patch.

The event is open to all, however early registration is recommended as numbers will be limited. We encourage the attendance of members of staff who are not already engaged with the network

If you have any initial questions, please email dgft.wmimagingnetwork@nhs.net

We are delighted to announce that our Network Conference will take place on 16th May 2023.

The all day event will be held at the Voco, St. John's in Solihull which has excellent transportation links. **You can register for a place by following this link:**

<https://delegates.eventprouk.com/signup/conference-shaping-the-answer>

Lets stay connected

The Network is very much a two way approach. We would like you to share any news, updates, conferences, events or just feedback with us. You can email us using dgft.wmimagingnetwork@nhs.net, call us on **07855123665** and follow us on [Linked In](#) and [Twitter](#).

